



springboard™

Release Notes

Version 7.24
October 2021

Release Notes Overview

This document outlines Springboard release version 7.24 scheduled for release in October 2021.

Version 7.24 introduces the following new features:

- New integration partners - Referoo and Fit2Work
- Multi-factor Authentication login via Auth0
- Export to Excel - option to send large files to your email inbox
- Improvements to handling rich text in screening questionnaires
- Edit feedback submitted by the hiring manager

This release also covers bug fixes and other small improvements which are outlined in these notes.

Contents

Release Notes Overview	2
New integration partners – Referoo and Fit2Work	3
Multi-factor authentication for recruiter logins with Auth0	4
Send Export to Excel reports directly to your inbox	5
Improvements to screening questionnaires	6
Hiring Managers can edit submitted feedback	7
Minor bug fixes & Enhancements	8

This document provides details on each key change you will need to be aware of in order to leverage these improvements effectively. Please note that some screenshots in this document represent pre-release versions and may differ slightly in the production release.

Contact Information

IMPORTANT: Please contact your Springboard Account Manager if you have any questions regarding the information provided in these release notes.

New integration partners – Referoo and Fit2Work

Springboard is thrilled to welcome two new integration partners into the Springboard ecosystem.

Referoo

Referoo is the leading Australian owned, complete online referencing tool. Designed to make it easier for you to generate fast and secure reference checks, our suite of tools is customisable to any business, of any size.

Springboard provides a completely automated integration with Referoo, launching a candidate reference check at the appropriate step of your recruitment process, and providing completed referee feedback documents directly into the candidates document list on completion.

Referoo is available now.

Fit2Work

Fit2Work provides on-demand and simple to order background screening and police checks that benefit individuals and businesses. fit2work's powerful and secure online platform allows you to manage your screening checks from a single place. Store, access and update records. Verify information with ease. Share and organise results between employees and employers.

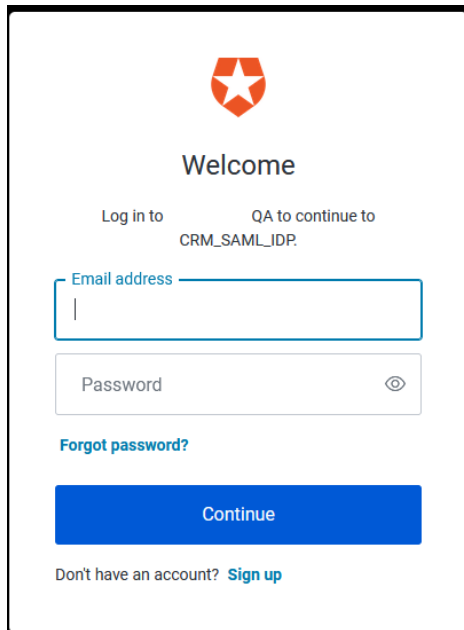
Springboard provides a completely automated integration with Fit2Work, launching a candidate background check at the appropriate step of your recruitment process, and providing completed outcomes directly into the candidates grid completion. Drill into a candidate for more details on the outcome, with sensitive data retained only in Fit2Work for security and confidence.

Fit2Work will be available from mid November.

Multi-factor authentication for recruiter logins with Auth0

Springboard has partnered with Auth0 to provide world-class authentication, registration and login.

Optimised for recruiter and administrator logins, Auth0 can be configured to require the user to enter a second code sent to their mobile phone in order to log into Springboard (multi-factor authentication).



The image shows the 'Welcome' login screen. At the top is the Springboard logo (a red shield with a white star). Below the logo is the word 'Welcome'. Underneath, it says 'Log in to' followed by a dropdown menu showing 'QA to continue to CRM_SAML_IDP.'. There are two input fields: 'Email address' and 'Password'. Below the password field is a 'Forgot password?' link. At the bottom is a blue 'Continue' button and a link that says 'Don't have an account? Sign up'.



The image shows the 'Secure Your Account' screen. At the top is the Springboard logo. Below the logo is the title 'Secure Your Account'. A mouse cursor points to the text: 'Enter your phone number below. An SMS will be sent to that number with a code to enter on the next screen.' Below this is a dropdown menu for country codes, currently showing 'Australia, AU, +61'. Underneath is an input field labeled 'Enter your phone number'. At the bottom is a blue 'Continue' button.

Contact your account manager if you're interested in incorporating multi-factor authentication into your Springboard solution.

Setup and ongoing fees may apply depending on the size of your solution.

Send Export to Excel reports directly to your inbox

Springboard's Export to Excel feature provides the ability to quickly export a selected list of candidates to excel. Almost any data collected about the candidate can be included in the export, making it perfect for quickly exporting candidates to re-import into another system or generate insight reports.

With this release, an option now exists to send the export directly to a nominated email inbox instead of opening it directly from Springboard. For larger exports that may take time to generate, this allows the user to continue with their work and receive the report later when it's ready.

Notification: Your request has been queued, it will be sent via email when complete

Export Candidates to Excel

3 candidate(s) selected

Template: Basic - Interview Details

Preview

First Name	Last Name	Job Title	Company
Work Status	Interview Name	Step	Panel Name
Location	Start (Local Time)	Timezone	Duration
Status			

Note: New templates can be created by contacting your local administrator

Export Options

Candidates to include: All from current grid Selected candidates

File Type: xlsx xls

Large Exports: Send Excel file to the specified email address

Email:

Note: Large exports may take some time to process

EXPORT

Simply check “Send Excel to the specified email address”, nominate an email inbox and click Export.

Improvements to screening questionnaires

With this release, all free text answers to screening questionnaires are now captured using a rich text editor with improved capabilities.

Answers pasted from MsWord or other sources will format more accurately within Springboard.

For candidates, the editor provides basic formatting capabilities and auto-expands as they type for a clean experience.

The screenshot displays a web application interface. At the top, a green navigation bar contains the following links: Home, All Jobs, My Applications, Job Alert, My Profile, My Details, Logout, and More. Below the navigation bar, the main content area is titled 'test' and 'Q1 test'. The central part of the interface is a rich text editor with a toolbar containing icons for undo, redo, and a list menu. The editor contains the following text:

Sometimes, the given paragraph will be a collection of facts or data that you will have to use to be able to answer the questions. Let us see an example.

Shoaib, Harshad, Preksha, and Yawer are four friends playing poker. In each hand, the individual player has to bet 800 rupees. Preksha wins three hands, Yawer wins two and the others win four hands each. Now answer the following questions:

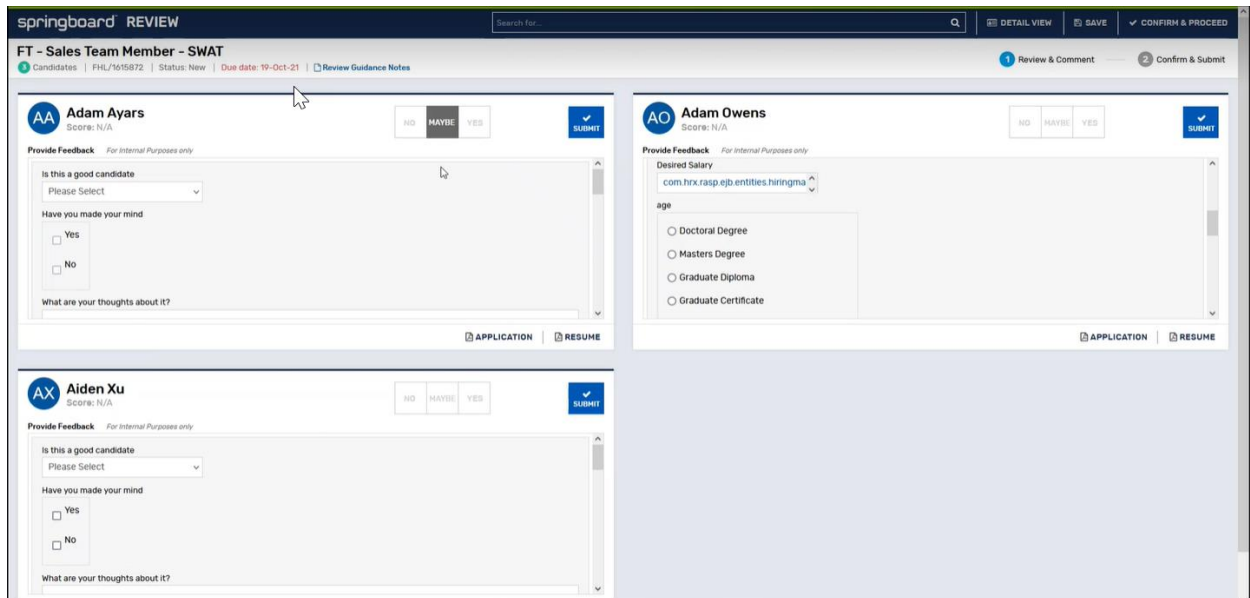
Q 1. The person who lost the most money is

- A) Shoaib
- B) Harshad
- C) Preksha
- D) Yawer

At the bottom of the editor, there is a 'P' icon and a word count of '88 WORDS'. Below the editor, there are four buttons: 'Previous', 'Save', 'Save & Leave', and 'Submit'.

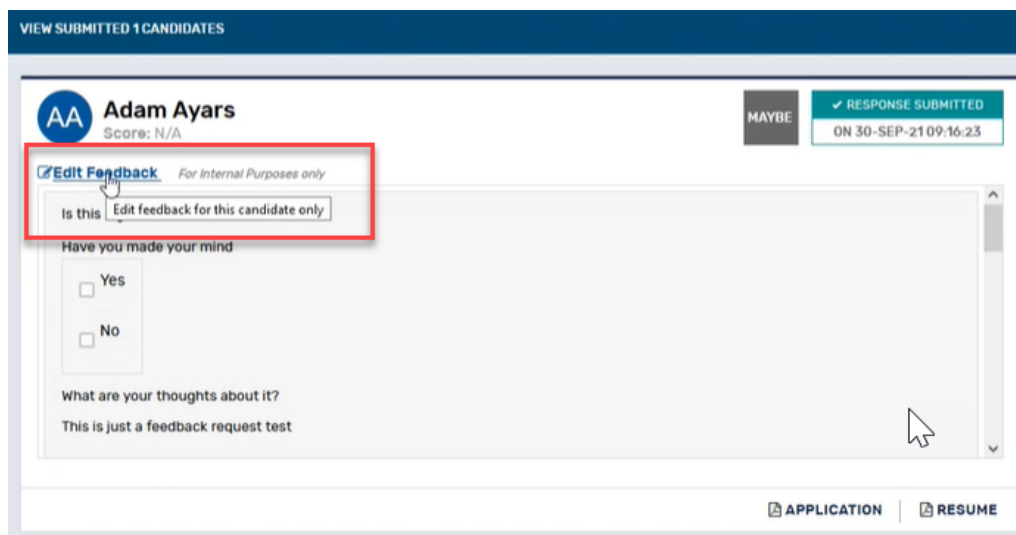
Hiring Managers can edit submitted feedback

Recently, Springboard provided Hiring Managers the ability to individually submit feedback about select candidates, removing the need to complete feedback about all candidates before submission.



With this release, hiring managers can now edit feedback about candidates they have individually submitted.

Click the 'Edit Feedback' link for any candidate submitted, modify the comments and decisions and re-submit.



Minor bug fixes & Enhancements

The following lists other items that have been fixed or improved as part of this release. If you would like further information on any of these items, please contact Application Support.

Career Site / Application Form

- Provide a confirmation alert to candidates when unbooking from an interview

Candidate Management

- Change in date format for online orbeon forms
- Improved handling of special characters in a bulkprint
- Resolved an issue where online forms fail to load after receiving an assessment response
- Verify email addresses against a whitelist when updating candidate account as well as initial signup
- Several improvements to online (orbeon) forms and multi-recipient forms
- Resolve an issue where a candidates resume can't be viewed from a talent folder when the hiring manager has access to that candidate
- Resolve a SSP issue involving show/hide the application tab in Hiring Manager feedback
- Resolve an error uploading candidates via Spreadsheet import tool when linking directly to a job

Automation

- Improvements to Springboard's integration with JadeStar to ensure merged candidates do not fail

Administration

- Ability to quickly and easily set the order of a list of items in Reference Data Admin module to be alphabetically sorted.
- Fix an issue where 0 byte documents can fail to convert to PDF and block the processing engine

Security

- Store the users IP Address against their user session for improved security tracking
- Minor improvements to candidate security based on recent security testing outcomes